# Say it Like You Mean It: Communicating About VISTA

To join the audio portion, please dial:1-888-790-3055 Passcode: 1706225



This session will begin shortly.





# Welcome

to

# Say it Like You Mean It: Communicating about VISTA

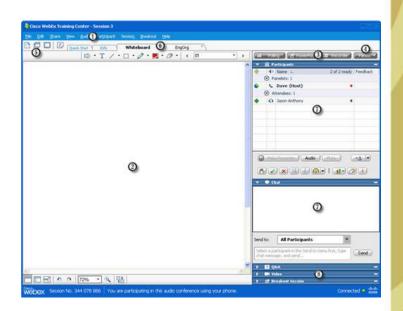


Conference Call: 1-888-790-3055



# **Tips for Participating**

- Submit questions to the presenter at any time using the Q & A feature.
- Share tips, resources, and ideas with other attendees using the Chat feature.
- The phone line will be open later in the presentation for Questions and Answers.



Conference Call: 1-888-790-3055

# **Today's Team**



Elizabeth Matthews, VISTA Outreach Specialist



Michelle Bond,
Vice President,
Campaign
Consultation, Inc



Kailey Redding,
Habitat for
Humanity,
Mississippi Gulf
Coast

**Conference Call: 1-888-790-3055** 

# Today's Agenda

- Understanding AmeriCorps VISTA
- Explaining Your Role in the Community
- Promoting and Connecting to National Service
- Being the Face of AmeriCorps VISTA
- Effective Communication Tools
- Telling Your Story

Conference Call: 1-888-790-3055

# Understanding VISTA



Conference Call: 1-888-790-3055



# **Key Points**

• AmeriCorps VISTA is a **national service** program that works to **eliminate poverty** 

 Nearly 50 years of Volunteers In Service To America

There are more than 7,000 VISTAS
 who serve annually at a nonprofit
 or government agency

 VISTAs serve throughout America to build capacity of homegrown efforts to address community challenges and enable people to become self sufficient and secure

Conference Call: 1-888-790-3055

# Explaining Your Role in the Community



Conference Call: 1-888-790-3055



# Working with Folks Who Don't Understand AmeriCorps VISTA



**Kailey Redding** 

AmeriCorps VISTA

Habitat for Humanity, Mississippi Gulf Coast

Conference Call: 1-888-790-3055

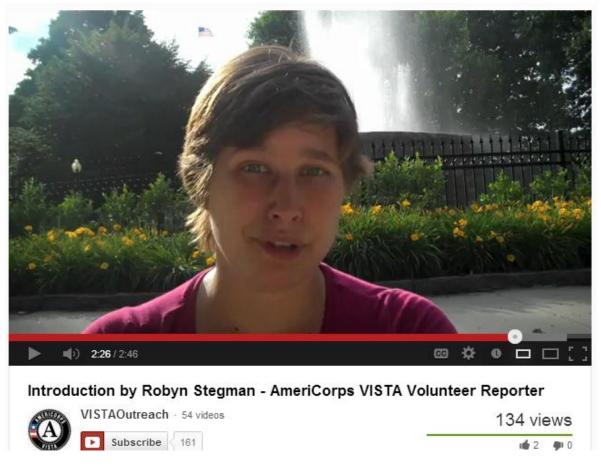
### **What Makes Me Different?**

- Serving the community 24/7
- A one year program for personal and community development
- Funded by CNCS, a government agency
- Focus on capacity building and not direct service



**Conference Call: 1-888-790-3055** 

# **Tell Your Story**



**Conference Call: 1-888-790-3055** 

# **Ways to Describe VISTA**

- "A domestic Peace Corps"
- "A walking, talking, grant to build capacity and address poverty in our community"
- "A national service program where members commit to a year of service to expand the capacity of homegrown efforts to address community challenges"
- "A collaboration with my sponsoring agency to address poverty and enable people to become self-sufficient and secure through service"

Conference Call: 1-888-790-3055

### **Your Responses**

- "Helping those who can't help themselves through creative solutions for which there is no funding"
- "VISTA is a service program that allows me to be the bridge that connects my agency's programs to the needs of the community"
- "My job is to give my program the tools to become more economically viable and socially effective, teach the staff and volunteers how to use those tools and make myself obsolete"

Conference Call: 1-888-790-3055

# Promoting and Connecting to National Service



Conference Call: 1-888-790-3055



#### **National Service**









AmeriCorps NCCC AmeriCorps State/National AmeriCorps VISTA

**Conference Call: 1-888-790-3055** 

#### What is CNCS?

- The Corporation for National and Community Service (CNCS) is a federal agency that engages more than 4 million Americans in service through Senior Corps, AmeriCorps, and the Social Innovation Fund, and leads President Obama's national call to service initiative, United We Serve.
- CNCS Priorities
  - Expand Economic Opportunity
  - **D**rive Innovation and Impact
  - Grow National Service and Volunteerism
  - Explain Why Service Matters

Conference Call: 1-888-790-3055

# **Ways to Promote National Service**

- Organize projects on national days of service such as MLK Day and 9/11 and during AmeriCorps Week (March 9-17, 2013)
- Connect and collaborate with other national service members and alums in your area
- Explain the impact of national service in your area
- Share your service story with those in your community, family, friends and colleagues

Conference Call: 1-888-790-3055

# Being the Face of VISTA



Conference Call: 1-888-790-3055



# **Importance of Branding**

- Connects you and your work to AmeriCorps VISTA
- Helps us tell the AmeriCorps VISTA story
- Shows the impact of AmeriCorps VISTA on the ground
- Raises awareness of AmeriCorps VISTA and national service



**Conference Call: 1-888-790-3055** 

# **Examples of Branding**



Hands On CENTRAL CALIFORNIA

#### Armida Espinoza

National Service Program Coordinator

#### HandsOn Central California

732 North Van Ness Avenue Fresno, California 93728-3424 T 559 237 3101 F 559 237 6860 Toll Free 1 866 476 7787 aespinoza@handsoncentralcal.org www.handsoncentralcal.org



Armida Espinoza National Service Program Coordinator HandsOn Central California T: 559.237.3101 Ext.107 F: 559.237.6860 aespinoza@handsoncentralcal.org



Conference Call: 1-888-790-3055

# **Promoting VISTA on the Web**



#### AmeriCorps VISTA

History Of AmeriCorps VISTA

Host Sites

Our VISTAS

The VISTA Project

#### Stav Connected







YouTube Channel

Twitter



AmeriCorps is one of many national service programs administered by the Corporation for National and Community Service (CNCS). One branch of AmeriCorps known as VISTA (Volunteers in Service to America), is an anti-poverty program created in 1964 as part of the War on Poverty. AmeriCorps VISTA taps the skills, talents, and passion of more than 7,000 Americans annually to support community efforts to overcome poverty by building capacity and sustainability in nonprofits and local government agencies.

#### History of AmeriCorps VISTA at the EDC

AmeriCorps VISTA has a legacy of bringing about positive change in Fresno County. In 2004, the EDC's Community Development Department was able to attain a \$300,000 USDA Rural Communities Development Initiative Grant. The Department was then granted AmeriCorps VISTAs to facilitate the administration of the grant.

#### Learn More About Tax Incentives?

We offer workshops throughout the year to assist businesses avail of tax incentives.

Go to the Calendar



Conference Call: 1-888-790-3055

### **VISTA Gear**

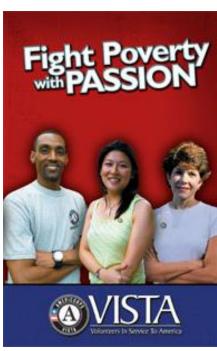


www.nationalservicegear.org

**Conference Call: 1-888-790-3055** 

#### **VISTA Publications**











#### pubs.nationalservice.gov

**Conference Call: 1-888-790-3055** 

ATRY a notestal to

Community Empowersport: Analyticipe VEEA valve the infeature

planetay, Armington, and traylonearing, the LVEX position. This approach different transcent multi-facility the illustration or agood for their transcent for the proposition that and their transfer multi-

Passcode: 1706225

Special State of Text and the Market State of Text St

# Questions about VISTA?

**Conference Call: 1-888-790-3055** 

# Effective Communication Tools

**Conference Call: 1-888-790-3055** 

# **Telling Your Story**

To tell an effective story you should consider:

- 1. Your audience: Who are they? What do they want to hear? What would appeal to them?
- 2. The message: What do you want to get across? What is the most important point? What do you want them to do with your message?

**Conference Call: 1-888-790-3055** 

#### **S.O.C.O.**

Telling your story successfully requires a clear, consistent and compelling message.

A Single Overriding
Communication
Objective – S.O.C.O. –
helps you focus your
message and ensure that
your audience hears it..



**Conference Call: 1-888-790-3055** 

# Things to Consider

- Why did you serve?
- What difference are you making?
- What are your significant contributions to alleviating poverty and building capacity in your community?
- What are the most pressing community challenges to eliminating poverty?
- How is the VISTA program changing you?
- Why would you encourage someone else to join?

**Conference Call: 1-888-790-3055** 

# The Elevator Speech

- 30-60 seconds
- Use a "hook" to capture attention
- Tailor to your audience
- Be passionate
- End with an "ask"
- Practice, practice, practice



**Conference Call: 1-888-790-3055** 

# Resources



**Conference Call: 1-888-790-3055** 



# AmeriCorps.gov/VISTA



# VISTACampus.gov







**Conference Call: 1-888-790-3055** 

# Questions?



Conference Call: 1-888-790-3055



## **Next Steps**

- Send a press release to your local news and get featured on "VISTAs in the News"
- Add the AmeriCorps VISTA logo and name to your business cards and email signature
- Make an AmeriCorps VISTA presentation to a community group or your own organization
- Request a visible presence for AmeriCorps VISTA and CNCS on your organization's website
- Encourage the leadership at your organization to credit the role of AmeriCorps VISTA and CNCS in speeches and at public events
- Add AmeriCorps VISTA to your resume

**Conference Call: 1-888-790-3055** 

#### **Evaluation**

Please take a few moments to share your feedback.

How can we improve these sessions? What topics should we include in future webinars?

Thank you very much for your time and participation!

**Conference Call: 1-888-790-3055** 

# THANK YOU For Your Participation!

If you have further questions or for more information, contact us: VISTACAMPUS@CampaignConsultation.com

Using National Performance Measures to Demonstrate Impact February 20, 2013 at 2pm EST

Visit the Ongoing Learning page on the VISTA Campus for a complete schedule of VISTA Webshops

Conference Call: 1-888-790-3055

# V-Chat

Share your elevator pitches, resources, and questions



Conference Call: 1-888-790-3055

